

# COLUMBIA® BOILER COMPANY OF POTTSTOWN

## Limited Lifetime Warranty for Residential Steel Water Boilers

Effective July 1, 2000

**This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.**

### FIRST YEAR, LIMITED WARRANTY, RESIDENTIAL WATER BOILERS

Columbia Boiler Company ("Columbia") warrants to the original consumer purchaser ("purchaser") that its residential water boiler is free from defects in material and workmanship under normal usage for one year from the date of original installation. If any parts are found to be defective in manufacture during this one year period, Columbia will, at its option, repair or replace the defective part.

### SECOND THROUGH FIFTEENTH YEARS, LIMITED WARRANTY, RESIDENTIAL BOILERS

Columbia warrants to purchaser that the pressure vessel of its residential steel boilers are free from defects in material and workmanship. If such pressure vessel proves to be defective under normal usage within fifteen (15) years of the date of installation, Columbia shall, at its option, furnish a replacement or repair such pressure vessel. Purchaser's remedy shall be limited to such repair or replacement.

### SIXTEENTH THROUGH LIFETIME

In the event that a pressure vessel is found to be defective sixteen (16) years or more following installation, Columbia will repair or replace the pressure vessel and the purchaser will pay a proportionate charge for the time the pressure vessel has been in service based upon a percentage of the list price of such vessel at the time Columbia is notified of the defect, as listed in the table below.

### EXCEPTIONS AND EXCLUSIONS

1. Component parts, coil, fire chamber, burner, jackets, controls, and other equipment furnished by Columbia but manufactured by others shall be limited to the manufacturer's warranty, if any.

2. This warranty is applicable only to models of residential steel water boilers installed in one or two family residential dwellings in accordance with the basic BOCA Building Code and local statutes or ordinances, whichever shall be more restrictive.

3. This warranty does not cover expenses for removal or reinstallation. The purchaser will be responsible for the cost of removing and reinstalling the defective part or its replacement and all labor and material connected therewith. The purchaser will be responsible for returning the defective pressure vessel prepaid. Replacement pressure vessels or components will be invoiced by Columbia in the usual manner and will be subject to adjustment upon proof of defect.

4. This limited warranty is applicable only to defects in material and workmanship and shall not cover failure of the pressure vessel or other components due to any other reason including, but not limited to (a) lack of water, (b) freezing, (c) floods, (d) fire, (e) acts of God, (f) negligent or improper operation or installation, (g) corrosion of tubes or plates (such as oxygen

attack), (h) leaky gaskets, (i) improper water conditioning, (k) improper maintenance of external and fireside surfaces.

5. This limited warranty will not be applicable if the boiler is used or operated over its rated capacity, or installed for uses other than home heating, or is not maintained in accordance with Columbia's recommendation or accepted good practice as determined by industry standards.

6. This limited warranty in no way can be considered as a guarantee of workmanship of an installer connected with the installation of the Columbia water boiler or as imposing on Columbia's liability of any nature for unsatisfactory performance as a result of faulty workmanship in the installation, which liability is expressly disclaimed.

7. This warranty applies only to boilers installed within the United States of America.

8. This warranty is in lieu of all others, and any and all expressed or implied warranties (including, without limitation, any implied warranties of merchantability or fitness for a particular purpose) are expressly limited in duration to the period of the warranty as previously stated herein. Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY. COLUMBIA SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED.**

**This warranty does not apply to swimming pool and outdoor boilers. See the specific warranty for those products.**

### WARRANTY SERVICE

1. Proof of purchase is required to validate warranty. This limited warranty does not extend to anyone except the first purchaser at retail and only when the boiler is in the original installation site.

2. For prompt warranty service, notify the installer who will notify the Columbia distributor from where the boiler was purchased. If this action does not result in warranty service, write to Columbia at the address listed above or contact us on our website. Alleged defective parts must be handled through trade channels and using Columbia's returned goods procedure. Columbia will furnish replacement or repaired parts to the Columbia Distributor who will furnish them to the contractor who installed the boiler.

If you have any questions concerning the coverage of the warranty, contact Columbia at the address listed below or at our website.

Years In Service	1-15	16	17	18	19	20	21	22	23	24	25 and above
Service Charge as % of Retail Price	No Charge	30	35	40	45	50	55	60	65	70	75

## COLUMBIA® BOILER COMPANY OF POTTSTOWN

P.O. Box 1070, Pottstown, PA 19464  
Telephone 610-323-2700

WRTY 7/97

Printed in U.S.A.

----- Cut and Return This Form -----

### WARRANTY REGISTRATION

COLUMBIA BOILER COMPANY OF POTTSTOWN  
POTTSTOWN, PA 19464

Boiler Model No. \_\_\_\_\_ Boiler Serial No. \_\_\_\_\_

Name of Purchaser \_\_\_\_\_

Street & Number \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Name of Installer \_\_\_\_\_

Installer's Address \_\_\_\_\_

Date Installed \_\_\_\_\_

I hereby accept the terms of the above limited warranty. \_\_\_\_\_